

**DIVISION OF HEALTH CARE FINANCING AND POLICY  
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM**

**BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)**

**Agenda – Wednesday, December 11, 2019**

**10:00 - 11:00 a.m.**

**Facilitator:** Carin Hennessey, DHCFP, Behavioral Health Unit, Social Services Program Specialist

**1. Purpose of BH Monthly Calls:**

The BHTA WebEx meeting format, offers providers an opportunity to ask questions via the Q & A or the “chat room” and receive answers in real time. If you have questions prior to the monthly webinar or after, for additional assistance submit directly to the [BehavioralHealth@dhcfp.nv.gov](mailto:BehavioralHealth@dhcfp.nv.gov)

- Introductions – DHCFP, SUR, DXC Technology

**2. November 2019 BHTA Minutes:**

The minutes from last month’s BHTA are available on the DHCFP Behavioral Health webpage <http://dhcfp.nv.gov/Pgms/CPT/BHS/> (under “Meetings”). You’ll want to navigate to this page and click on “Behavioral Health Agendas and Minutes.” You can find the past agendas and minutes for the meetings, as well as the current information. Please look at these if you have questions and if you were not able to attend last month; this is a great place to check up on what we discussed.

- Updated Forms on Nevada Medicaid Website
- Changes to Supervision Within the BHCN
- Provider Enrollment Update: Forthcoming Updates to the PT 14 BHCN Checklist

**3. Related DHCFP Public Notices:**

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/>

**Public Workshops**

- **12/20/19 – Behavioral Health Community Network and Behavioral Health Rehabilitative Treatment**

**Public Hearings**

- **12/19/19 – MSM 1500 – Healthy Kids Program; MSM 3700 – Applied Behavior Analysis**

**4. DHCFP Behavioral Health Updates:**

**Behavioral Health Web Announcements (WA):**

Link: <https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>

- **WA#2039** – Attention All Providers: Resources to Use for Prior Authorization Issues or Questions
- **WA#2036** – Attention All Providers: Top 10 Enrollment Return Reasons and Resolutions for October 2019 Submissions
- **WA#2033** – 2020 New Code Updates

- **WA#2029** – Attention All Providers: Top 10 Enrollment Return Reasons and Resolutions for September 2019 Submissions
- **WA#2026** – Attention All Nevada Medicaid Providers: Claims Denied with Error Code 2502 (Client Covered by Medicare B)
- **WA#2023** – New Provider Orientation Scheduled for December 2019
- **WA#2021** – Attention All Providers: Top Prior Authorization Denial Reasons for the Third Quarter of 2019

## **Carin Hennessey, SSPS II**

### **6. DHCFP Surveillance Utilization Review (SUR) Updates:**

- Report Provider Fraud/Abuse  
Link: <http://dhcfp.nv.gov/Resources/PI/SURMain/>
- Provider Exclusions, Sanctions and Press Releases  
Link: <http://dhcfp.nv.gov/Providers/PI/PSExclusions/>
- Requirements for daily OMH and RMH progress notes substantiating billed claims
- Requirement for PT 14 and PT 82 claims billed with actual rendering provider

### **7. DXC Technology Updates:**

- Billing Information <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>
- Provider Training <https://www.medicaid.nv.gov/providers/training/training.aspx>
- Provider Enrollment <http://dhcfp.nv.gov/Providers/PI/PSMain/>

**[NevadaProviderTraining@dxc.com](mailto:NevadaProviderTraining@dxc.com)**

## **Alyssa Kee Chong, Provider Services Field Representative**

### **Nevada MMIS Modernization Project**

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources:

<https://www.medicaid.nv.gov/providers/Modernization.aspx>. Also listed on this page, are ***Modernization (New) Medicaid System Web Announcements***; please refer to these announcements for specific information related to Modernization.

### **8. Behavioral Health Provider Questions:**

The Behavioral Health Policy WebEx would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA WebEx. We will review last month's questions in detail.

Please email questions, comments or suggested topics for guidance to [BehavioralHealth@dhcfp.nv.gov](mailto:BehavioralHealth@dhcfp.nv.gov)